



Enterprise IP Solutions



About Samsung

Samsung is a global leader in the manufacture and supply of innovative electronics solutions one of the world's largest companies with global turnover exceeding \$100 billion and more than 170,000 employees.

With a proven pedigree in the manufacture of electronics for commercial and domestic applications, an annual R&D budget of over \$2 billion, and 63,000 staff committed to the development of fixed and wireless communications, Samsung is at the forefront of delivering converged voice and data technologies including Voice over IP, WAN integration and SIP.

Samsung's core strategy continues to be to maintain leadership in the digital convergence revolution with the mission to bring innovation and digital technology to all products in ways that will make life easier, richer, and more enjoyable for all generations and all customers.

With this backing, Samsung Communications is perfectly placed to exploit the convergence of telephony and IT services, and provide organisations with cutting-edge communications solutions.

Across South Africa and around the world, the Samsung name is associated with innovation, quality, reliability and value. Our commitment to research and product development ensures Samsung's reputation as a provider of the world's most intelligent telecommunications products will continue.

If you would like more information about the best telephone system for you please contact your local Samsung Specialist or visit our website at www.samsungpabx.co.za



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Authorised Samsung Communication Centre



Samsung DCS 408



For small and growing offices

In today's competitive environment, your success depends upon providing an efficient and responsive service. This means ensuring that your organisation is ready to react to the needs of your customers. The DCS408 from Samsung has been designed to make communications as simple and natural as possible for even the smallest of offices, delivering the advanced features and functionality of a large telephony system at a fraction of the cost.

With better connections

Up to 12 ports are available on the DCS408, with ISDN connectivity for faster, smoother access to on-line services such as email and the Internet and features such as Caller ID display (CLI) and direct dialling (DDI) to an individual extension. Operator and group working can also ensure all calls are handled efficiently within your organisation.

A key benefit of the DCS408 is ease of use with effective features available at the touch of a button, such as speed dialling, redialling, call forwarding for when you are engaged or unavailable, and call pick-up that enable users to answer colleagues calls from their own handset.

In addition, trunk-to-trunk transfer and call diverts allow calls to be seamlessly forwarded to external destinations such as a mobile phone, domestic number or even another office.

At your fingertips

The DCS408 is available with a wide range of stylish and practical handsets from simple analogue and stand-alone DECT phones to fully featured digital keyphones with LCD display and programmable functions to meet the individual needs of each user.

Display keyphones offer either 7, 14 or 38 programmable, fast-dial keys with tri-coloured LED lights to indicate system use plus an interactive LCD display to help users get the most from the system.

Non-display phones provide a cost-effective solution for staff who do not require CLI or DDI information yet retain the call handling functionality offered by the DCS408, ensuring everyone has their own point of contact and individual extension.

For a cost effective investment

The DCS408 is a flexible, modular system that keeps costs down, as you only need to purchase the solution that your organisation needs. Additional handsets or devices can then be easily added, so as your needs grow so can the DCS408.

In addition, Least Cost Routing (LCR) allows you to control ongoing call costs by automatically selecting the cheapest courier for each outbound call from your selected list of suppliers.

DCS408 System Features

- 4 Digital Extensions maximum
- 4 Analogue Extensions maximum
- 4 Channel Basic Rate ISDN (408i only)
- Calling Line Identification (CLI)
- DECT – Analogue compatible
- Direct Dialling Inward (DDI)
- Door entry facility
- Music on hold connection
- Night service
- Number to name translation (CLI and DDI)
- Programmable Least Cost Routing
- Remote Maintenance and Diagnostics
- So Bus working
- Voicemail and Auto Attendant option

DCS408 Main User Features

- Busy lamp fields
- Call forwarding
- Call hold
- Call pickup
- Conference Call
- Directory of up to 200 entries
- Headset working
- Integral paging
- Interactive handset menu screen
- Last number redial
- Operator working
- Programmable keys
- Speed dialling
- Trunk to trunk transfer

Please note some features may not be supported within certain product configurations or may require the purchase of additional hardware or software.

